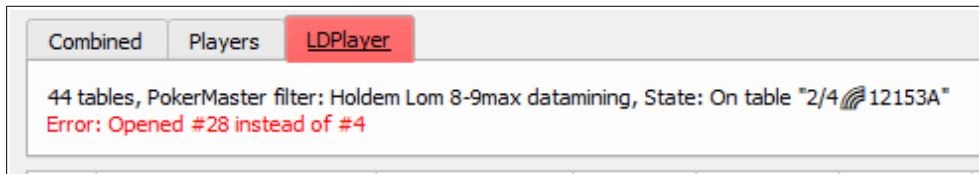


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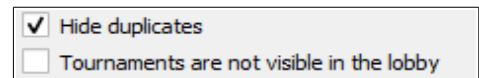
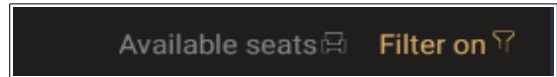
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1. PokerGrandmaster virtual lobby is opening the incorrect table.



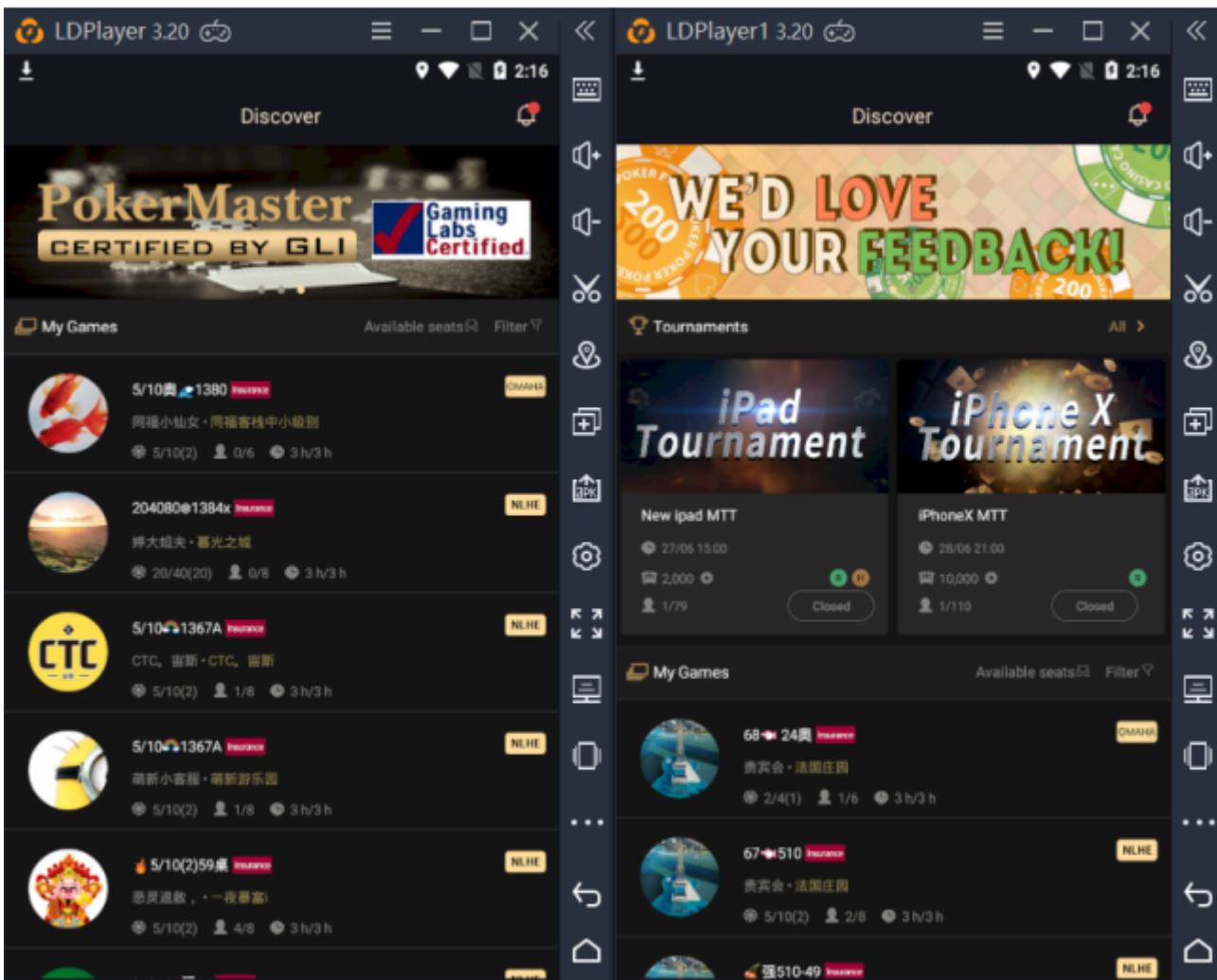
From time to time PokerGrandmaster is expected to make an error when opening (should be less than 5% of the time). However, if it opens incorrectly every time, it may be caused by following reasons:

- having different PM filter set in PM and in PokerGrandmaster (they should always match and you shouldn't change PM filter manually).
- not selecting correct emulator dimensions in General tab, which causes PM filter to be set incorrectly.
- enabling "Available seats" quick filter in PokerMaster. It should always be disabled.
- enabling "Tournament are not visible in the lobby" in PokerGrandmaster. This should be disabled 99% of time.
- scrolling the tables list in PokerMaster manually



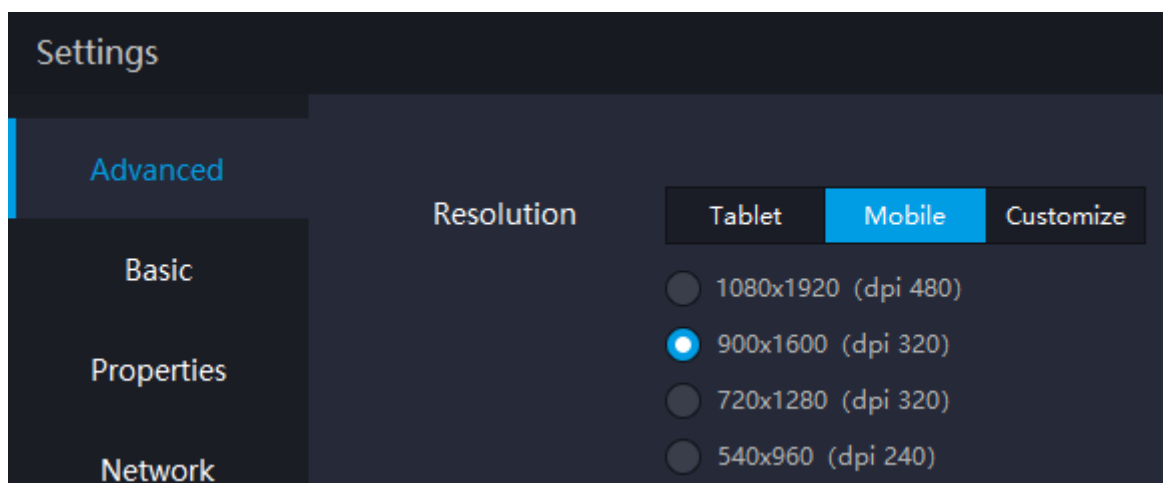
2. When I should enable "Tournament are not visible in the lobby"?

Sometimes(very rarely) tournaments are disappearing from the lobby. This is illustrated on this picture:



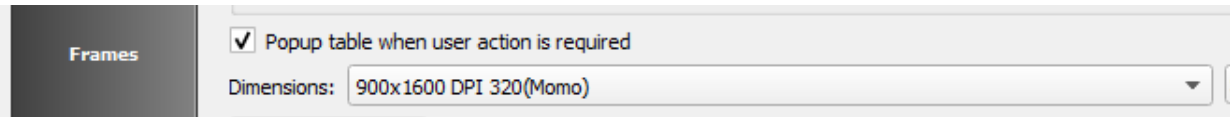
3. How to select correct emulator dimensions?

1. Check for your emulator resolution and DPI in Momo/LDPlayer settings.



2. It's recommended to set this to "Mobile" and use one of predefined resolution/DPI.

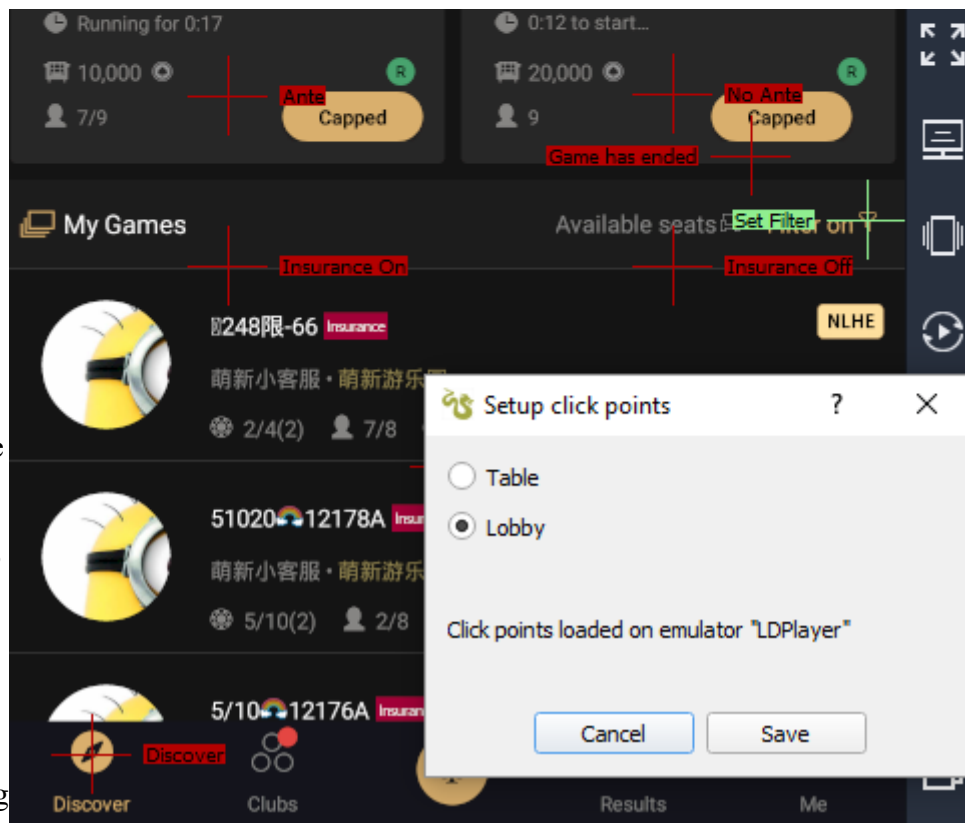
3. Select the same resolution/DPI in PokerGrandmaster General tab.



4. How to setup PokerGrandmaster with custom emulator resolution/DPI?

1. Open an emulator and start PM. 
2. In PokerGrandmaster General tab set "Dimensions" to "Custom" and click on "Setup click points".

3. You should be able to see red click point on your emulator.
4. Grab every click point with your mouse and move it to the correct location.
5. You need to do it for the Lobby, for the filter setup window and for the table.
6. (PokerMaster 2.6.7+) In the filter setup window set: Type, Blinds and Players while window is scrolled to the top. Next, scroll the window to the bottom and set: Ante, Straddle, Insurance and Confirm button.
7. Click Save when everything is positioned correctly.









5. How to enable manual resizing/repositioning of the emulators?

Go to Layouts tab in PokerGrandmaster and disable "Enable drag&drop swapping" option.

6. Should I start PokerGrandmaster before or after my emulators?

It's recommended to start PokerGrandmaster after your emulators. Especially if you have a lot of them.

7. What is the meaning of colors in the Lobby?

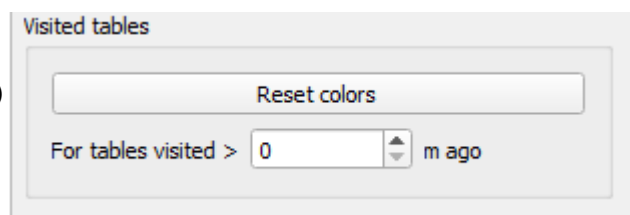
#	Club	Table name	Stakes	Straddle	Started	Players	Time left
0	 一夜暴富i	248  19160A	2/4(2)	8	Yes	6/8	45min/3h
82	 萌新游...	 248限-132	2/4(2)	8	Yes	6/8	3.8h/4h
87	 同福客...	248  19133x	2/4(2)	8	Yes	8/8	1.9h/3h

Orange – currently open tables

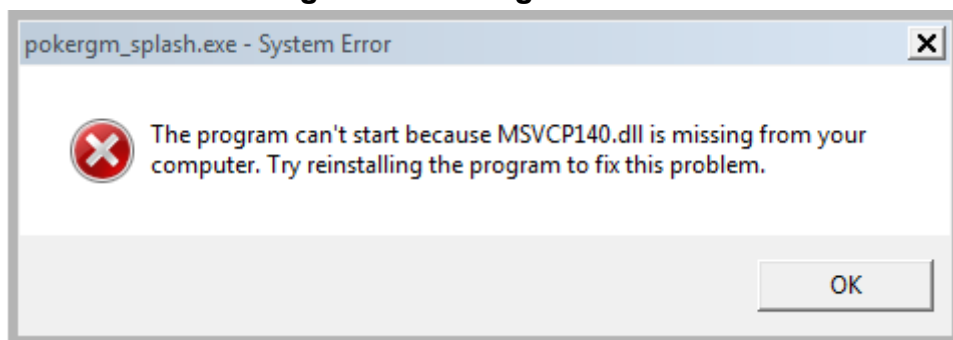
Blue – visited tables on which you have bought in

Green – visited tables

You can reset color for visited tables(green only) using "Reset colors" button



8. MSVCP140.dll missing when starting PokerGrandmaster.



Download and install Microsoft Visual C++ 2017 Redistributable (x64).

Link: www.pokergrandmaster.net/VC_redist.x64.exe

9. I'm using Aduard and PokerGrandmaster update is always failing.

Go to Aduard Settings/Network/HTTPS Exclusion and add an exclusion for "pokergrandmaster.net".

